

MEDICARE CHRONIC DISEASE DENTAL SCHEME

From 1st November 2007, some patients may be able to receive dental services under the Medicare Scheme. To receive a Medicare benefit from your dental services, you first need to meet the criteria and be referred by your GP to a dentist.

To be eligible for dental services under Medicare, you must have a chronic medical condition and complex needs and your oral health must be impacting or likely to impact on, your general health. A chronic medical condition is one that has been or is likely to be present for at least six months (ie. Asthma, cancer, musculoskeletal conditions and diabetes).

Medicare will cover a range of comprehensive dental services such as preventive services, fillings, restorative work, extractions and dentures. Patients will be able to claim up to \$4250 in Medicare dental benefits over a two year consecutive calendar year. To claim under Medicare, it is the same as claiming other benefits from Medicare (eg. By visiting a Medicare office or by signing an "assignment of benefit" form.) If you would like any further information, please contact Phoebe or Caro or your registered GP.

FABDENTAL SUPPORTS JEANS FOR GENES DAY.

Fabdental will be supporting Jeans for Genes day on the 7th August 2009. The practice will be wearing jeans for the week of 3rd August till Friday 7th August. To help support this worthwhile cause, please wear your jeans during that week!

JOIN FABDENTAL IN THE BRIDGE TO BRISBANE!

Come and join fabdental in the fun run, Bridge to Brisbane on Saturday 30th August! The fab staff are completing in the 10km walk and will be finishing up for Breakfast. All patients are welcome to join us! We will be wearing our fab shirts and the more the merrier!



THE NEW AND IMPROVED FABDENTAL!

Fabdental is going through an exciting change! We are in the midst of improving our surroundings to make your visit to us more comfortable. Firstly by updating our x-ray procedure to a digital x-ray system which provides less exposure to you, the patient, as well as better images. This new technology will enable the Dentists to diagnose problems earlier and more efficiently.

Also many of you would have noticed that our patient lounge and reception area has changed to a new configuration. Phoebe and Caro needed some extra space and are now better equipped to handle your phone calls, emails, payments and check ins.

The new changes have also included the new computers to keep up to date with technology and then the final change will be the website. Even though the surroundings are being updated, the fundamental aspects of fabdental remain the same. Our patient care, standards and services will remain at the high standard and hopefully exceed your expectations each visit to fabdental.



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FABDENTAL NEWS

AUG. 2009

OUR FAB TEAM!

Our fabulous practice in the heart of Paddington has four brilliant dentists. **Dr Bruce Galloway, Dr Rory McKinnon, Dr Brian Lawler and Dr Annette Gareis** are up to date with all the latest and greatest procedures in the dental industry. We have welcomed back Annette to the practice who has brought back a wealth of knowledge in paediatric dental.

The practice has also undergone some staff changes in the last year. **Phoebe Sampson** is now our Practice Manager who started as our junior Dental Nurse in 2004. If you have any patient queries or concerns please feel comfortable to speak to Phoebe who ensures the practice runs as efficiently and smoothly at all times. **Carolyne Kelly** has now rejoined the fab team after being away since 2003. Caro has returned after taking time off to have three little girls and is working alongside Phoebe, whilst trying to focus on the marketing of the practice.

Our dedicated and fab nurses are **Rebecca Bone** who is the clinical co-ordinator and ensures that our infection control is beyond patients expectations. **Jenny Preimonas** has joined our practice as our experience dental nurse and has brought many great ideas along with her. We also have some new faces in the treatment rooms, **Tina Symonds, Shannon Davis and Jasmine Smith**. Bec and Jenny will be training the girls in our 'fab' way.

Fabdental welcomes the newest baby to our family! **Dr Rory McKinnon** and wife **Julie** have welcomed their first baby, **Laura Joy McKinnon** into the world on Thursday 9th July at 7:33am. Julie and Laura are doing fabulous and proud Dad, Rory, has lots of photos to share with patients. A big thank-you to Rory's patients that needed to be rescheduled and for being very understanding. Rory is now back working his normal hours after taking some time off to spend precious time together as a family.

OPENING HOURS

We're here six days a week from Monday to Saturday to see you, with each dentist covering a range of hours. Monday to Thursday 8am till 6pm, Friday 8am till 4pm and Saturday mornings from 8am till 12:30pm.

Not all of our dentists are available at all of the above times. Our dentists stagger their shifts so we can offer a range of times. If you would like to see a specific dentist, please let our staff know when booking the appointment and we will make every effort to accommodate you.

HEALTH FUND NEWS

Just to remind you that we are preferred providers for MBF, HBA and HCF. This entitles patients who are members of those health funds to a higher rebate. Medibank Private Patients, we are now preferred providers! This will hopefully decrease the gap payment for you now.

HBA is still offering no out of pocket expenses for their youngest members (children) for over 250 dental services, including examinations, scale & cleans, fillings and more! HCF members are also still entitled to receive a 100% rebate twice per year on entire preventive care visits (including examinations, scale & cleans, x-rays and fluoride applications)

From a financial position, fabdental gives all patients with outstanding treatment, a treatment plan that will enable patients to discover their entitlements from their health fund prior to commencement of treatment. Therefore, you'll know exactly what your health fund is going to pay and your proportion of the gap payment prior to your appointment!

NEED TREATMENT & FINANCE??

CARECREDIT IS THE ANSWER

Fabdental offers three to six months interest free finance through GE carecredit. Having your dental treatment completed just got easier! Please come into the practice to receive further information.

FABDENTAL BRINGS THE EKKA TO THE DENTIST!

For the months August and September we are having an ekka of a time at fabdental! We are giving our valued patients, fabdental show bags. It's all very simple, all you need to do is cut out the token included in this newsletter and bring it along to fabdental. Please let us know if you would like an additional show bag for family members. You'll receive an exceptional show bag including dental essentials plus a ekka discount voucher to use at fabdental!



fab dental
EKKA SHOWBAG

Take in this token to receive an exceptional show bag including dental essentials plus a gift certificate for fabdental!

MEDICARE TEEN DENTAL

In September 2008, new changes came into action to allow for the Teen Medicare Dental Plan. Any preventive dental checks performed on an eligible teenager, on or after 1 July 2008, can be claimed with Medicare once a voucher has been issued within a calendar year. This means if you have a preventive care appointment, please bring along your Medicare voucher. For more additional information please contact Medicare or www.medicareaustralia.gov.au

APPOINTMENTS

Our dentists see patient by appointment, which can be arranged by either phoning the practice, emailing (appointments@fabdental.com) or by dropping into the practice. Emergency patients will be seen on the same day, though it is vital you let our staff know it is an emergency appointment and if possible to call first thing in the morning. Bruce, Rory, Brian or Annette will endeavour to get you comfortable and out of pain as quick as possible. A further appointment may have been made to complete any further treatment.

If you are unable to keep an appointment or wish to change a time, please give Phoebe or Caro at least twenty four hours notice or a fee may be charged. Any gaps in our appointment schedule can be filled with emergency appointments.



Molars